

**DEPARTMENT OF PUBLIC WORKS**

ADMINISTRATION AND FINANCE DIVISION

**Application for Abatement or Adjustment for Water Bill**

**LANESBOROUGH VILLAGE FIRE & WATER DISTRICT**

20 Bridge St/ PO Box 1504

Lanesborough, MA 01237

413-442-5916

I, \_\_\_\_\_ of \_\_\_\_\_  
(Your name) (complete address include zipcode)

Phone number: \_\_\_\_\_  
(mailing address if different)

\_\_\_\_\_ (Account number) \_\_\_\_\_ (reading period; include from and to read dates)

Request an abatement or adjustment for the billing period \_\_\_\_\_ due to reason  
stated below. (Date of Bill)

Customers who file abatement applications or requests for adjustments are required to have paid **all** uncontested prior bills (including penalties and interest, if applicable), and also make a payment on contested bill equal to prior billed amount. The request for an abatement or adjustment must be received in the **District Office** within **30 days** of the date of the bill in dispute.

***If the required payment is not made before or at the time the application is submitted, interest will accrue on any amount due over 30 days old; regardless if it is being contested or not.***

(Please check the type of adjustment/abatement)

Adjustment for difference between the inside and outside meters.  
(The inside meter shall take precedence.)

Adjustment for Water charges:

Major leaks that result in a large volume of water:

- The customer must submit a **Repair Company Verification form** as to the cause of the condition, signed by a licensed technician having personal knowledge of the facts. (Per Section III. B. 8a. The leak must exceed 1.5 times the normal average for the preceding three years.)
- A copy of bill and proof of payment for repair.
- A request for an adjustment must be made **within 30 days** of the date of the bill in dispute on which the charge is made.

Abatement/adjustment for the following reason other than listed above:

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Other information to support this application (Please attach additional sheets if necessary)

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Read Period \_\_\_\_\_ Bill Amount \_\_\_\_\_  
(include from and to read dates)

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

Please attach any other supporting documentation.  
Please attach Repair Company Verification Form.

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**Lanesborough Village Fire & Water District Water Abatement  
Repair Company Verification**

I, \_\_\_\_\_  
(Repair Technician's name) \_\_\_\_\_ (Company Name)

\_\_\_\_\_  
(Company Address)

have repaired a leak at \_\_\_\_\_  
(Customer's address)

for \_\_\_\_\_ on \_\_\_\_\_  
(Customer's name) (Date of repair)

Type of leak: \_\_\_\_\_

Please check all that apply.

- I hereby verify that the usage from the leak did not enter the Town's Sewer System.
  
- It is my professional opinion that the usage resulting from this problem resulted in a loss of \_\_\_\_\_ gallons approximately.
  
- Please add any other additional information you feel is applicable to this incident. (Please use additional paper if necessary)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Repair Technician's Signature \_\_\_\_\_

License Number \_\_\_\_\_

Telephone Number \_\_\_\_\_

This form must be attached to an Application for Abatement or Adjustment of water and/or sewer charges with a copy of the bill and proof of payment for repair.